With students at the center of all that we do, the Division of Student Affairs is committed to supporting you as you pursue your academic goals during the COVID-19 pandemic.

We understand the rapidly changing events around COVID-19 may create a wide range of emotional responses and increased distress. The Division of Student Affairs would like to offer a range of virtual resources to aid you in your time of quarantine and isolation.

The staff of our 19 departments are here to offer you support. Remember you are not alone and we are Hoosier strong.

Get help for yourself or someone else

You or a fellow Hoosier may be going through a challenging time right now and not sure where to get the support you need. The Dean of Students Office Care Team is here to help. A Care Referral is an easy way to request help with an issue or concern.

A Care Referral can be submitted to get help with:

- Academic or administrative issues (advising, attendance, grade appeals, financial aid concerns).
- Personal issues (relationship or family issues, adjustment to IU).
- Health or wellness issues (mental health concerns, substance abuse issues).
- Bias issues (harassment or discrimination).

Submit a Care Referral: go.iu.edu/Care.

What should I do about my academics during quarantine/isolation?

- If you have any in-person classes, contact your instructor(s) and indicate you will not be able to attend class and ask for instructions on making up coursework you will be missing.
- If you are in need of assistance due to your instructor(s) response to your request, please submit a Care Referral (go.iu.edu/Care) and a staff member from the Dean of Students Office will follow-up with you.

Student Advocates Office

If you’re facing an issue that is affecting your ability to succeed at IU, you can get help from a Student Advocate. Student Advocates are retired IU faculty and staff members who volunteer their time and expertise to help students facing academic and personal challenges.

Academic Assistance

- Withdrawal from all subjects.
- Grade change requests.
- Grade appeals.
- Help students better communicate with faculty and staff, especially when addressing concerns.
- Assistance navigating IU policies and procedures.

Responding to Misconduct Charges

- Help students review and understand charges/sanctions.
- Ensure students understand their rights and responsibilities.
- Help students navigate the details.
- Assist students in preparing for meetings and hearings during the conduct process.
- Attend conduct meetings and conferences for support.

Get in touch

- Phone: 812-855-0761.
- Email: advocate@indiana.edu.
- Website: go.iu.edu/SAO.
- Office hours: 9 am – 12 pm and 1 pm – 4:30 pm, Monday through Friday.
What should I do if my test is positive?

• Remain in isolation until ALL of the following conditions are met:
  • You are fever-free without the use of fever-reducing medications for 24 hours.
  AND
  • Your symptoms are improving.
  AND
  • At least 5 days (day 0 is the day of symptom onset) have passed since your symptoms first appeared.
• If you continue to have fever or your other symptoms have not improved after 5 days of isolation, you should wait to end your isolation until are fever-free for 24 hours without the use of fever-reducing medication and your other symptoms have improved. Continue to wear a well-fitting mask. Contact your health care provider if you have questions. Note: Loss of taste and smell may persist for weeks or months after recovery and need not delay the end of isolation.
• If you have never had symptoms you should isolate until at least 5 days (with day 0 being the day of the test) have passed since the date of your positive COVID-19 test. If you develop symptoms while self-isolating see above conditions that must be met to discontinue isolation.
• You must continue to mask consistently and correctly at all times in public from days 6-10.
• Do not travel during your 5 day isolation period. After you end isolation, avoid travel until a full 10 days after your first day of symptoms. If you must travel on days 6-10, wear a well-fitting mask when you are around others for the entire duration of travel. If you are unable to wear a mask, you should not travel during the 10 days.
• Do not go to places where you are unable to wear a mask, such as restaurants and some gyms, and avoid eating around others at home and at work until a full 10 days after your first day of symptoms.

• If an individual has access to a test and wants to test, the best approach is to use an antigen test towards the end of the 5 day isolation period. Collect the test sample only if you are fever-free for 24 hours without the use of fever-reducing medication and your other symptoms have improved (loss of taste and smell may persist for weeks or months after recovery and need not delay the end of isolation). If your test result is positive, you should continue to isolate until day 10. If your test result is negative, you can end isolation, but continue to wear a well-fitting mask around others at home and in public until day 10. Note: To improve results, antigen tests should be used twice over a three-day period with at least 24 hours and no more than 48 hours between tests.
• Note: that these recommendations on ending isolation do not apply to people with severe COVID-19 or with weakened immune systems (immunocompromised).

Self-Care

• Take your temperature with a thermometer daily and write down your results. Fever = 100.4 F or greater.
• Drink plenty of non-alcoholic fluids.
• Take acetaminophen (Tylenol) for fever and/or pain.
• Eat as tolerated without restrictions.
• Watch for signs of severe illness – call 911 or go to the ER if you develop any of these (call the facility to alert them you are coming).

Signs of severe illness:

• Difficulty breathing or shortness of breath.
• Persistent dizziness, confusion, or inability to respond.
• Not drinking enough fluids or not urinating.
• Severe or persistent vomiting.
• Persistent pain or pressure in the chest or abdomen.
• Fever or cough that improve but then return or worsen.
• Worsening of chronic medical conditions.
What do I need to do about my contacts?

• If one of your contacts are not fully vaccinated, they will be advised to quarantine for 5 days following the last time they had contact with you and notified about testing recommendations. If they are fully vaccinated, they will be advised to wear a mask for 10 days, and to seek a test around day 5 from the last contact they had with you.

• You should also expect a text and call from a contact tracer who will gather contact and activity information from you to be sure that all measures are taken to prevent more infections. Please answer your phone, even if you don’t recognize the number. The contact tracer will keep your identity confidential when notifying any of your contacts.

IU Student Health Center hours and after-hours availability

• Monday to Friday, 8 am – 4:30 pm and some Saturdays 9 am – 1 pm. Check our website (healthcenter.indiana.edu) for hours. Call 812-855-4011 for more information.

• After Hours Nurse Line is available for urgent questions when the Student Health Center is closed. Call 812-855-4011, option 5, for after hours nurse.

Community Resources

• IU Health Urgent Care. 326 S Woodscrest Dr., Bloomington, IN 47401. Phone: (812) 353-6888.

• IU Health Bloomington Hospital Emergency Department. 2651 E Discovery Pkwy. Bloomington, IN 47408. Phone: 812-353-5252.

• Monroe Hospital Emergency Department – 4011 S. Medical Park Blvd. Bloomington, IN 47403. Phone: 812-825-1111.

• 911 for IU Health Bloomington Hospital Ambulance Service.

Where can I read more about COVID-19?

• The latest up to date information on COVID-19 in the US and worldwide can be found on the CDC website: www.cdc.gov.

• Indiana State Department of Health Resources on COVID-19: www.coronavirus.in.gov.

• IU Student Health Center Website: healthcenter.indiana.edu.

Important information regarding COVID-19 testing

Because COVID-19 is relatively new, there are still many unknowns about the virus and testing for the virus. The test results are intended to give information for use in determining whether to seek additional medical treatment and/or take other actions, such as self-quarantine or self-isolate, in an effort to prevent the potential spread of the virus to others. There are risks inherent in any COVID-19 testing. You should consider the following:

• There are still many uncertainties about the transmission of COVID-19.

• If your test result is positive, the Student Health Center is required by law to report that result to certain public health agencies, including the Indiana Department of Health (IDOH) and the Centers for Disease Control and Prevention. In addition, IU Environmental Health and Safety (EHS) will be notified for purposes of tracking contacts and cleaning any campus locations where you might have been. IU EHS is required by IU policy and applicable law to safeguard the privacy and security of any such information we share, but may be required to re-disclose such information in order to comply with applicable local, state, and federal law.
**What does quarantine mean?**

- Quarantine is the separation of a well person who has been exposed to a contagious disease to see if they become sick. Quarantining those exposed to COVID-19 helps prevent spread of infection to others.

**What should I do during quarantine, what does it mean for me?**

- Stay in your room and do not allow others to enter your room.
- Do not go out in public.
- Wear a mask and stay 6 feet away from others if you have to have brief contact with anyone.
- Do not travel during your 5 day quarantine period. Get tested at least 5 days after your last close contact and make sure your test result is negative and you remain without symptoms before traveling. If you don’t get tested, delay travel until 10 days after your last close contact with a person with COVID-19. If you must travel before the 10 days are completed, wear a well-fitting mask when you are around others for the entire duration of travel during the 10 days. If you are unable to wear a mask, you should not travel during the 10 days.
- Do not go to places where you are unable to wear a mask, such as restaurants and some gyms, and avoid eating around others at home and at work until 10 days after your last close contact with someone with COVID-19.
- Participate in daily COVID-19 symptom checks.
- Take your temperature daily and watch for symptoms such as:
  - Fever – a temperature of 100.4 or greater
  - Cough
  - Shortness of breath
  - Sore throat
  - Nausea, vomiting, or diarrhea
  - Muscle aches
  - Headache
  - Fatigue
  - Congestion or runny nose
  - New loss of taste or smell

**What do I do if I develop symptoms?**

- Visit the [IU COVID Symptom Checker](https://one.iu.edu) 24/7 through one.iu.edu. You will be asked to fill out a form regarding your symptoms and schedule a time for a symptomatic COVID test. If you need medical advice, call 812-855-4848 to speak with a registered nurse.
- If you are at home, contact your health care provider.
- Drink plenty of non-alcoholic fluids.
- Take acetaminophen (Tylenol) for fever and/or pain.
- Eat as tolerated without restrictions.
- Watch for signs of severe illness – call 911 or go to the ER if you develop any of these (call the facility to alert them you are coming).

**Signs of severe illness:**

- Difficulty breathing or shortness of breath.
- Persistent dizziness, confusion, or inability to respond.
- Not drinking enough fluids or not urinating.
- Severe or persistent vomiting.
- Persistent pain or pressure in the chest or abdomen.
- Fever or cough that improve but then return or worsen.
- Worsening of chronic medical conditions.
Why do I have to quarantine for 10 days after contact with someone with COVID-19?

• The time it takes someone who has been exposed to COVID-19 to show evidence of infection is typically 3-5 days, but may be anywhere between 2-14 days. This is called the incubation period. The risk of disease development after day 10 is low, therefore, the CDC allows for a 5 day quarantine following exposure. However, you should continue to wear a mask and monitor your health for days 6-10 following your exposure.

• It is possible for someone infected with COVID-19 to spread the virus to others up to 2 days BEFORE they develop symptoms.

• It is also possible to be exposed to COVID-19 and develop what is called an asymptomatic infection. Those with asymptomatic infection do not exhibit any illness symptoms, but they can still spread the infection to others.

• At the end of 5 full days following an exposure (with day zero being the last day of exposure), if you haven’t developed any symptoms and tested positive, you are able to be released from quarantine. A small percentage of people may still develop infection between days 6-10. During that time, it is important that you avoid crowds, stay 6 feet away from other people, wear your mask when you are around other people, and practice good hand hygiene.

Where can I read more about COVID-19?

• The latest up to date information on COVID-19 in the US and worldwide can be found on the CDC website: www.cdc.gov.

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• 911 for IU Health Bloomington Hospital Ambulance Service.
Nutrition
Looking for some tips on healthy eating during quarantine and isolation? Make an appointment with one of our registered dietitians today.
- Make an appointment by calling 812-855-7688 or schedule online at healthcenter.indiana.edu.
- Your first appointment is free, and your student health fee includes one free 60-minute session with our registered dietitians each semester.
- Appointments will be conducted virtually via zoom.

Support Groups
Get support from your peers. Receive weekly support from other students who want to connect to discuss the challenges of being in quarantine and isolation. Also offered is a 3-6 week interactive program on Stress and Resiliency providing tools and resources to help manage wellness and stress management during this time.
- For more information or to join a group, contact Rebecca Gilbert (rgilbert@indiana.edu).

Health Coaching
Meet with a health coach who can share strategies for staying healthy during quarantine and isolation. Our health coaches offer supportive, positive guidance to help you define your own vision and objectives in a way that fits into this challenging time.
- Make an appointment by calling 812-855-7688 or schedule online at healthcenter.indiana.edu.
- Appointments will be conducted virtually via zoom.

Tobacco and Vaping Cessation
During quarantine and isolation you may find yourself unable to get tobacco and/or e-cigarettes and may be experiencing difficult withdrawal symptoms. Our tobacco and vaping cessation team can help. You’ll get judgment-free support and counseling as well as nicotine replacement therapy (including patches and gum). Services are FREE.
- Make an appointment by calling 812-855-7688 or email Hope Frazier (frazierh@indiana.edu) to learn more.

Sexual Health
During quarantine and isolation you may have trouble finding ways to have intimate contact and remain connected to your partner. You can speak confidentially to an American Association of Sexuality Educators, Counselors, and Therapists (AASECT)–certified sex educator to ask questions or talk about concerns.
- Call 812-855-8230 to connect with Heather Eastman-Mueller or email her at hestman@indiana.edu.

Substance Use Support
Substance Use Intervention Services offers a safe, judgment-free space for drug and alcohol use and recovery support through the Collegiate Recovery Community. The office can provide virtual counseling for students who might be struggling during quarantine and isolation.
- Call 812-856-3898 or email subuse@indiana.edu to connect with a counselor.
The trained, professional staff at Counseling and Psychological Services (CAPS) on the fourth floor of the Student Health Center will give you the confidential support you need. CAPS is currently offering services by video/phone only. This may change during the academic year, as some services may return to in-person and others may continue virtually. Please visit the CAPS website (go.iu.edu/CAPS) for the latest information.

**Video: Resources for Students in Quarantine/Isolation**
Learn how quarantine and isolation could impact your emotional health and well-being. Get familiar with resources and strategies that can help you cope with stress and review mental health service offerings at CAPS.

- Visit: youtu.be/Sd4coTXbtBY

**COVID-19 and personal well-being**
The wellness wheel illustrates a wellness model with eight dimensions: social, physical, emotional, occupational, spiritual, intellectual, environmental, and financial. When you lose balance within or between dimensions of the wheel, your sense of well-being decreases and you can experience distress.

- Learn how the wellness wheel can help you pinpoint feelings of distress and direct you to helpful resources. Visit: go.iu.edu/WellnessWheel.

**WellTrack**
Looking for ways to improve your stress management, general wellness, resiliency, or mood? WellTrack is an app that offers self-assessments, tools to manage anxiety and depression, progress tracking, and much more. It’s available to ALL IU students for FREE! Learn more at: go.iu.edu/WellTrack.

- Download the WellTrack app on the Apple App Store or Google Play Store and login with your IU credentials.

**Free online workshops**
Try a CAPS online workshop! These aren’t group counseling sessions—they’re more like a class led by CAPS counselors. You’ll learn strategies you can use immediately to improve symptoms of stress, depression, and anxiety, and to better manage problems that affect your success. These are FREE and held via Zoom.

- See our list of offerings at: go.iu.edu/CAPS-Support

**Free Workshops on Demand**
Pressed for time, but still needing some mental health support? With CAPS’ pre-recorded workshops, you can still get the tools and strategies you’re seeking on your time – no appointment necessary. From anxiety and stress management techniques, to procrastination and time management, we help you keep you with your mental health on the go.

- Browse workshops on demand: go.iu.edu/CAPSRecordedWorkshops

**Individual counseling**
CAPS is currently offering counseling services by video/phone only. We are only authorized to provide virtual counseling to students in the states of Indiana or Illinois at the time of the session. However, we can provide consultation to assist students with identifying resources in their area. This may change during the academic year. Please visit the CAPS website (go.iu.edu/CAPS) for the latest information.

All IU students who have paid the student health fee receive two free CAPS counseling visits each semester. If you’re a first-time client, you’ll also receive one free, 30-minute CAPS Now appointment to connect you to appropriate services.

- To make an appointment call 812-855-5711 or visit go.iu.edu/CAPS.

**Emergency services**
For crisis situations and/or immediate need of support, call CAPS at 812-855-5711, 24 hours per day to talk to a crisis counselor.

You can contact your local hospital emergency department or contact the National Suicide Prevention Lifeline at 1-800-273-8255 or text HOME to 741741. If you’ve experienced a sexual assault or other types of sexual violence, call Sexual Assault Crisis Service, 812-855-8900, 24/7/365. It’s free.